



Start People Professionals is a specialized branch of Start People Poland. We provide integrated human resources solutions in the field of search & selection, assessment, development center and HR consultancy. Start People Professionals is a member of USG People N.V., one of the leading European providers of employment services. USG People is listed on the Amsterdam stock exchange.

Tourism Consultant with German/French/Dutch

Workplace: Kraków

Responsibilities:

On this position you would be responsible for receiving inbound customers calls/emails regarding tourist products, questions and issues. You will be expected to handle a inquiry from customer, answer the questions, solving a problem and escalate issues when appropriate.

Required skills and experience:

- Fluency in German, French or Dutch,
- Communicative in English,
- Excellent communication skills,
- Able to work successfully as part of a team,
- Experience in customer service, experience in hospitality industry will be an asset

Career prospects:

- International and multicultural team work,
- Attractive contract terms and benefit package,
- Opportunity for self-development,
- Training and development program.

If you are interested in this job, please send your application (CV + cover letter) with the reference number (TC/01/12/KRA) to the following address: kra-pro-rekrutacja2@startpeople.pl

The following statement should be enclosed to Your application:

"I hereby consent to place my personal data in collection of data managed by Start People Sp. z o. o. with its registered office in Łódź, 111 Piotrkowska Street, 90-425 Łódź, in indispensable order for realized recruitment processes, in accordance with Personal Data Protection Act dated 29th of August 1997 (published in the Journal of Laws dated 2002 No 101, item 926 with amendments)."

"I hereby agree to give access to my personal data by Start People Sp. z o. o. with its registered office in Łódź, 111 Piotrkowska Street, 90-425 Łódź, to potential employees in indispensable order for realized recruitment processes."